



Privacy and Your Information

We respect your privacy.



What is privacy?

Privacy means keeping your personal information safe and secure.

What this means for you

Your information matters.



Why we collect information

We collect information to support you, understand your goals, provide services and keep good records.

What this means for you

We only collect information we need.



Keeping information safe

Only authorised people can access your information.

What this means for you

We take privacy seriously.



Sharing information

Most of the time, we only share information if you agree. Sometimes we must share it to keep someone safe or follow the law.

What this means for you

We will explain this whenever possible.



Your rights

You can ask to see your information, ask questions and ask for incorrect information to be fixed.

What this means for you

You can ask how your information is used.



Contact us

Contact Emily's Hope if you have a privacy question.

What this means for you

(07) 3155 6559 | (07) 4426 8700